

# TAILS OF PAWFECTIION

## Services

Tails of Pawfection's mission is to give our clients peace of mind in the knowledge that we are providing professional and confidential care for their pets and home whilst they are away.

## Terms & Conditions

### 1. Quotations & Agreements

Quotations, and Meet and Greets are provided free of charge.

A signed Pet/House Sitting Agreement is required indicating that the client accepts the Terms and Conditions and Privacy Policy outlined before the commencement of works.

Tails of Pawfection reserves the right to amend the quotation if additional work is required. The additional Services will be agreed in subsequent email correspondence between the parties.

Any terms of the agreement may be amended or waived only with the written consent of both parties.

Contracts can be terminated by either party in accordance with the Terms and Conditions of the Pet/House Sitting Agreement.

### 2. Engagement

Tails of Pawfection will accept no liability or loss arising from the performance of the Service carried out under the Agreement.

### 3. Charges & Payments

Terms for payment are set out in the bookings section of the Pet/House Sitting Agreement.

### 4. Confidentiality & GDPR Compliance

We are in full compliance with our respective obligations under the General Data Protection Regulation, (GDPR) (EU) 2016/679. If applicable, we will notify you in a timely manner in the event of a data breach that involves your data.

Information Commissioner's Office ref: ZA761673

Following the completion of any booking, all work will be kept on file for 6 months and unless specifically instructed work will be deleted after this time.

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## 5. Independent Contractor Relationship

Tails of Pawfection's relationship to the client shall be that of an independent contractor. Tails of Pawfection shall be free to work with others so long as such work does not present a conflict of interest with regards to the agreement or result in the disclosure of confidential information.

Updated September 2023

